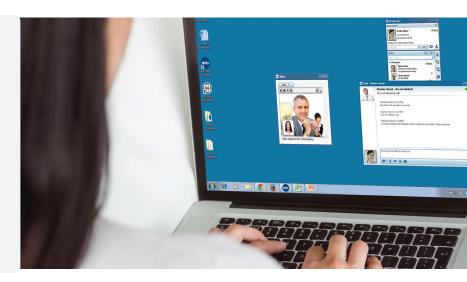# Mitel MiCollab Client

Making In the Moment Communications More Dynamic

Key Features

- UC clients for desktop, mobile devices and web
- Rich, real-time presence information
- Dynamic call routing
- Simplified voice message retrieval
- Point-to-point video conferencing
- Secure Instant Messaging (IM) with file transfer
- Quick access to client, partner and colleague interactions

Mitel® MiCollab Client provides your employees with a single access point for all their business communication and collaboration needs. It enables smarter communications between colleagues, customers, and business partners and allows your employees to become more accessible through a variety of real-time communication methods - whether it's instant messaging, voice, or desktop video.

MiCollab Client is a core component of the MiCollab collaboration solution, which unifies business critical applications, promote user agility & collaboration, and simplifies & streamlines administration.

Technical Specifications

LANGUAGES SUPPORTED

Chinese, Dutch, English (US, UK), French (European, Canadian), German, Italian, Portuguese (Brazilian), Spanish (European, Latin American)

HARDWARE REQUIREMENTS

MiCollab Client	UC Server
» CPU Intel Core 2 or higher 2.8 Ghz » RAM 2 GB Minimum / 4 GB or more recommended » Free disk space 100 MB » See the MiCollab Client product documentation for further details	For information on Mitel Standard Linux® qualified servers, please contact your local Mitel representative.

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Software Requirements – MiCollab Client

DESKTOP SOFTWARE REQUIREMENTS

Operating System	Version / Service Pack
Microsoft® Windows® XP Pro	SP3 32 or 64-bit
Windows Vista® Business / Enterprise / Ultimate Editions	SP2 32 or 64-bit
Windows Vista Home / Business / Enterprise / Ultimate Editions	SP2 32 or 64-bit
Windows 7 Business / Enterprise / Ultimate Edition	32 or 64-bit
Windows 8 & 8.1 Non-Metro	32 or 64-bit
Citrix® Client	5.0, 6.0, 6.5 & 7.1 (32 or 64 bit)
Microsoft .NET Framework	4.0
Remote Desktop Services (formally Terminal Services)	v6.1 (installed as part of windows Server 2008 R2)
VWware View	5.0 or 5.5
Windows Media Player	6 or later

INSTANT MESSAGING REQUIREMENTS

Software	Version / Service Pack
Microsoft Windows Live™ Messenger	8.5 or 2009 (v14), 2011
Microsoft Office Communicator 2007	R2
Microsoft Lync™	2010 & 2013

*Microsoft Lync integration is supported on deployments behind MiVoice Business and MiVoice Office 250.

PERSONAL INFORMATION MANAGERS

Software	Version / Service Pack
Microsoft Outlook®	2003, 2007, or 2010 (no support for 32 or 64 bit)
IBM® Lotus Notes®	8.0, 8.5, or 8.5.2
ACT!® by Sage	2008, 2009 & 2011

WEB BROWSER REQUIREMENTS

Browser	Client	Web Portal	Mobile Client
Microsoft Internet Explorer®	9, 10 & 11	9*, 10 & 11	—
Mozilla® Firefox®	26 or later	26 or later	—
Apple® Safari®	7.0 or later	7.0 or later	—
Google® Chrome™	30 or later	30 or later	—

*Does not support web sockets enabling dynamic presence status in MiCollab Client

MOBILE SOFTWARE

Software	Version / Service Pack
BlackBerry	5.x, 6.x, 7.x
Android	4.0, 4.1, 4.3 & 4.4
iPhone	6.0 or later
iPad	6.0 or later

*The minimum hardware requirements for the Android client for SIP softphone: Processor: dual core, 1000MHz, ARM Cortx-A9; Memory: 1024 MB Ram

SOFTWARE REQUIREMENTS - UC SERVER

Operating System	Version / Service Pack
Mitel Standard Linux	10.1

COMPATIBILITY WITH MITEL COMMUNICATION PLATFORMS

Platform	Version / Service Pack
MiVoice Business	5.0 or later (5.0 Sp2 or later is required for SIP softphone)
MiVoice Office 250	4.0 or later (5.1 required for SIP softphone)

COMPATIBILITY WITH MICOLLAB

Application	Software Version
MiCollab	6.0

COMPATIBILITY FOR SERVER FEDERATION

Software	Version / Service Pack
Microsoft Office Communicator 2007	R2
Microsoft Lync	2010 & 2013
Microsoft Exchange Server	2010 (SP2) & 2013
IMB Lotus Sametime®	8.5

COMPATIBILITY WITH VMWARE

5.5, with VMware vSphere client (VMware vCenter™ Server is optional and not required to install and

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