

Mitel Phone Manager

Release 5.0, CRM Integration

APPLICATION	VERSIONS	SCREEN POP	CALENDAR SYNC	CALL HISTORY
OUTLOOK PLUGINS				
Microsoft® Outlook®	2010, 2013, 2016	•	•	•
Microsoft Office 365™	N/A	•	•	•
PROFESSIONAL PLUGINS				
Goldmine	7, 8, 9.2, 2013.1, 2014.2, 2015, 2016	•	•	•
Maximizer	2015 (v13.0) Desktop Client	•		•
Microsoft® Dynamics CRM	2011, 2013, 2015, 2016	•	•	•
Microsoft® Dynamics NAV Classic Client	4.0 - 4.6	•		
Microsoft® Dynamics NAV Role Tailored Client	6.0 R2 - 10.0	•		
Microsoft® Dynamics NAV Web Client	10.0	•		
Microsoft Internet Explorer	9, 10, 11	•		
Microsoft Office 365™	N/A	•	•	•
Microsoft® Outlook®	2010, 2013, 2016	•	•	•
Netsuite	2014.1	•	•	•
Sage CRM	5.7-7.0, 7.1, 7.2	•		
Salesforce	N/A	•		•
SalesLogix	7.0 - 7.5 SP2, 8.1	•	•	•
Swiftpage Act!	15 (2013), 16 (2014), 17 (2015), 18 (2016)	•	•	•
SugarCRM	6.4 – 7.6 (on-premise & cloud)	•		•
Tigerpaw CRM	14.1.20, 15.2.02	•	•	•
ZenDesk	N/A	•		